

Keystone Health Plan East

Health coverage for wherever life takes you!

When it comes to good health, we understand there are no geographic boundaries. With the BlueCard® and Away From Home Care® programs offered through Keystone Health Plan East, wherever you are, access to care is just a phone call away.

Urgent care†

- It's not always possible to plan for your health care needs, but with Keystone Health Plan East, getting urgent care can be easy.
- When traveling across the country, we'll put you in touch with a Blue Cross® Blue Shield® traditional provider (BlueCard provider) in your travel area, so you can have access to care wherever you are. As a Keystone member, you also have access to doctors and hospitals in more than 200 countries and territories around the world through the BlueCard Worldwide® Program.

Follow-up care†

- Need to receive ongoing treatment while you are away?
 We understand the importance of getting the care your doctor recommends.
- While you are out of your home area, you're covered for follow-up visits with a BlueCard provider in your travel area.

Away From Home Care program quest membership

- When you know that you or a member of your family will be out
 of the area for at least 90 days, we'll help you apply for a guest
 membership with a participating HMO plan in your travel area,
 where available.
- The Away from Home Care program offers a comprehensive set of HMO benefits through a participating plan while away from home.

Refer to your member handbook for additional information, limitations, and restrictions regarding the BlueCard® and Away from Home Care® programs, or call 1-800-ASK-BLUE (1-800-275-2583).

†Preauthorization of care required.

