

# AWAY FROM HOME CARE GUEST MEMBERSHIP APPLICATION

Please print clearly. Application must be completed and signed by the subscriber. All five pages must be completed and returned.

Today's date: \_\_\_\_\_ Guest membership termination date: \_\_\_\_\_

## SUBSCRIBER INFORMATION

Subscriber: \_\_\_\_\_ Group name (Employer): \_\_\_\_\_  
Subscriber's address: \_\_\_\_\_ Street/Apt. # \_\_\_\_\_ Group ID # \_\_\_\_\_  
City \_\_\_\_\_ State \_\_\_\_\_ Zip code \_\_\_\_\_ Subscriber ID # \_\_\_\_\_  
Home telephone: \_\_\_\_\_ Alternative phone: \_\_\_\_\_

The applicant is not eligible for guest membership if the subscriber has moved outside of the Keystone service area of Bucks, Chester, Delaware, Montgomery, and Philadelphia counties.

## GUEST MEMBER INFORMATION

Guest member name: \_\_\_\_\_ Away from home address: \_\_\_\_\_  
Social Security number: \_\_\_\_\_ Street/Apt # \_\_\_\_\_  
Gender:  Male  Female City \_\_\_\_\_ State \_\_\_\_\_ Zip code \_\_\_\_\_  
Relationship to subscriber \_\_\_\_\_ County \_\_\_\_\_  
Phone \_\_\_\_\_ Cell phone \_\_\_\_\_

## Other members applying for a Guest Membership

Name	Social Security No.	Gender (M/F)	Away from Home Address
_____	_____	_____	_____
_____	_____	_____	_____

Provide full address to ensure receipt of ID cards and other information. If each guest member has a separate mailing address, provide address information for each member. Please include P.O. box, dorm room number, or mail stop number for each guest member.

## GUARDIAN INFORMATION

Guardian name: \_\_\_\_\_  
Guardian's relationship to guest member: \_\_\_\_\_

When applying for guest membership for a minor under age 18, you must supply the name of guardian with whom that minor resides, and state the relationship.

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# KEYSTONE HEALTH PLAN EAST

## GUEST MEMBERSHIP DETAILS:

Length of Guest Membership \_\_\_\_\_

How long will the member be out of the area? \_\_\_\_\_

Members must be away for a minimum of 90 days to be eligible for a guest membership. The maximum time for a guest membership is as follows:

- Long Term Traveler: 6 months (non-renewable)
- Families Apart: 1 year (renewable)
- Students: 1 year (renewable while enrolled in an accredited program until age imitation is met.)

### Reason for applying for guest membership

Please select the type of guest membership that you are seeking:

- Long-term Traveler** guest membership is available to qualified subscribers, their spouses and dependents. This type of guest membership is typically used for long-term work assignments or for a retiree with a dual residence.
- Families Apart** guest membership is available to spouses or dependents who do not reside with the subscriber. The subscriber is not eligible. This type of guest membership is typically used when divorced or separated families permanently reside outside of the Keystone service area.
- Student** guest membership is available to qualified dependents who are temporarily residing outside of the Keystone service area while attending an accredited education institute. The dependent may not reside with the subscriber.

### Important additional instructions

- **Preventing delays in your application.** Please complete and attach the Other Insurance Questionnaire to help prevent delays in processing your application.
- **Confirming when guest membership starts and ends.** Call Customer Service at the phone number on your member ID card to confirm the effective and termination dates of the guest membership. (The effective date of the guest membership coverage is 15 days after a correctly completed and signed application is received and processed by the Away From Home Care Department.) Guest memberships are approved for a specified period of time that depends on the type of guest membership and the employer's group renewal date.
- **Making sure your guest membership coverage is active.** For coverage to remain effective, the subscriber's coverage must remain active with the employer group. In addition:
  - If the guest member is a dependent, he or she must remain an eligible dependent of the subscriber for coverage to be effective.
  - For student guest membership, remember to keep up with the student verification requirements of your plan.
- **Renewing guest membership.** You must renew your guest membership for a spouse or dependent 30 days before the one-year guest membership period ends or before your group's open enrollment (renewal) date, whichever is sooner.
- **Notifying us each time you move in or out of the area.** Call Customer Service each time guest members move in or out of the Keystone service area so that we may ensure the guest member may receive services and is assigned the proper primary care physician. You must notify us whenever the following happens:
  - When a guest member comes home for break or a short period of time.
  - When a guest member returns to the away-from-home area.

**If you have questions and need help, call Customer Service at the number on the back of your ID card.**

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## SUBSCRIBER SIGNATURE

## KEYSTONE HEALTH PLAN EAST

I hereby certify that all information in the guest membership application is truthful and correct to the best of my knowledge. I acknowledge that the benefits program providing coverage to me or eligible dependents as guest members of the host HMO may vary from the benefits program at my home HMO. I understand that as a guest member, the host HMO benefits program's scope and levels of coverage apply.

Subscriber's signature \_\_\_\_\_ Date \_\_\_\_\_

### AFHC COORDINATOR'S USE ONLY

Effective Date \_\_\_\_\_ Approved By \_\_\_\_\_

### OTHER INSURANCE QUESTIONNAIRE

Keystone Health Plan East is an independent licensee of the Blue Cross and Blue Shield Association

# KEYSTONE HEALTH PLAN EAST

Please complete the following questionnaire for all members of your household. Completion of this questionnaire, which concerns other insurance coverage, is required to process your request for guest membership.

## SECTION 1

**Do you or someone else in your household have other insurance?**

- No. If *no*, please proceed to Section 2.
- Yes. If *yes*, please complete Section 1 before going to Section 2.

**Who is the subscriber of the other insurance? (Please list all)**

Name (Subscriber #1): \_\_\_\_\_ Date of birth: \_\_\_\_\_

Name (Subscriber #2): \_\_\_\_\_ Date of birth: \_\_\_\_\_

**Who else is covered by the other insurance? (Please list all)**

**Subscriber #1** \_\_\_\_\_ **Subscriber #2** \_\_\_\_\_

Dependent #1 \_\_\_\_\_ Dependent #1 \_\_\_\_\_

Dependent #2 \_\_\_\_\_ Dependent #2 \_\_\_\_\_

Dependent #3 \_\_\_\_\_ Dependent #3 \_\_\_\_\_

**Is the subscriber of the other insurance employed?**

- No
- Yes. If *yes*, please complete the employer information for each applicable subscriber

**Employer information (subscriber #1)**

**Employer information (subscriber #2)**

Employer : \_\_\_\_\_

Employer: \_\_\_\_\_

Employer address: \_\_\_\_\_

Employer address: \_\_\_\_\_

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Employer phone number: \_\_\_\_\_

Employer phone number: \_\_\_\_\_

**Please fill out the other insurance information for each applicable subscriber**

**Subscriber #1**

**Subscriber #2**

Insurance company name \_\_\_\_\_

Insurance company name \_\_\_\_\_

Policy number: \_\_\_\_\_

Policy number: \_\_\_\_\_

Effective date: \_\_\_\_\_

Effective date: \_\_\_\_\_

Type of benefits (check all that apply):

- Health/Medical
- Prescription drug

Type of benefits (check all that apply):

- Health/Medical

## KEYSTONE HEALTH PLAN EAST

- |  |   |
|--|---|
| <ul style="list-style-type: none"> <li>• Dental</li> <li>• Vision</li> </ul> | <ul style="list-style-type: none"> <li>• Prescription drug</li> <li>• Dental</li> <li>• Vision</li> </ul> |
|--|---|

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**SECTION 2**

**Are you or someone else in your household (spouse or dependent) covered by Medicare?**

- No. If *no*, please proceed to the *Employee signature* section
- Yes. If *yes*, please complete Section 2.

**Please supply the names, ID numbers, effective coverage dates, and reason for Medicare eligibility for each Medicare beneficiary.**

Medicare beneficiary #1	Medicare beneficiary #2
Name _____	Name _____
ID number: _____	ID number: _____
<b>What is the effective date of coverage for:</b>	<b>What is the effective date of coverage for:</b>
Part A: _____ Part B: _____	Part A: _____ Part B: _____
<b>Reason for Medicare eligibility (please check all that apply):</b>	<b>Reason for Medicare eligibility (please check all that apply):</b>
<input type="checkbox"/> Age	<input type="checkbox"/> Age
<input type="checkbox"/> Disability	<input type="checkbox"/> Disability
<input type="checkbox"/> End-stage renal disease	<input type="checkbox"/> End-stage renal disease
<b>Are you retired?</b>	<b>Are you retired?</b>
<input type="checkbox"/> No	<input type="checkbox"/> No
<input type="checkbox"/> Yes, I retired on (date): _____	<input type="checkbox"/> Yes, I retired on (date): _____

**SUBSCRIBER SIGNATURE**

I hereby certify that all information in this questionnaire is truthful and correct to the best of my knowledge.

\_\_\_\_\_  
Subscriber's signature

\_\_\_\_\_  
Date

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