

It is best to find the provider number prior to logging into the group portal. Below is an example screenshot and the provider number should be 9 digits.

Use the *Find a Doctor* (now located in the top right) search on [www.ibx.com](http://www.ibx.com) . Select *Learn More* under Find doctors, hospital ...etc.

**Your Plan** Select *All Plans* >> *Medical* >> Keystone HMO/POS/Direct POS. Then type in Doctors last name or group name – hit *Search*. You may also change **Your Location** by entering in a zip code – it will auto-default to your physical location. The provider number to enter as PCP will populate under the provider details which you get to by clicking on the provider's name.

The screenshot shows the Independence Health website interface. At the top, there is a navigation bar with the Independence logo and links for Home and Sign In. Below the navigation bar, there are filters for 'Your Location' (Philadelphia, PA) and 'Your Plan' (Keystone HMO/POS/Direct POS). A search bar is present with the text 'Doctors by Name' and a dropdown menu showing 'Bingaman, Beth Ann'. A search icon is visible on the right side of the search bar. Below the search bar, there is a section for 'Locations' with a list of locations for 'Bingaman, Beth Ann, DO'. The main content area displays the profile for 'Bingaman, Beth Ann, DO', including a profile picture, a 'Compare' button, and a list of details: 'Goshen Family Practice', '1161 MCDERMOTT DRIVE SUITE 101 WEST CHESTER, PA 19380', 'Main: (610) 701-7011', 'Fax: (610) 429-5199', '25.3 mi. away', 'Directions', 'Today, 8:00 AM - 8:00 PM', 'Provider ID: 002806549', and 'Specialties: Family Medicine'. A red arrow points to the 'Provider ID: 002806549' field. Below the profile details, there are logos for 'Total Care' and 'CPC+'. At the bottom of the profile, there are links for 'Languages Spoken: English', 'Gender: Female', 'Group Affiliations (1)', and 'Admitting Privileges (6)'. The 'Locations' section on the right shows a list of locations for 'Bingaman, Beth Ann, DO' with a 'Show info' link.