



## Family & Student Technology Information

### Parent & Family Technology Support Hotline **Beginning April 20th**

**For whom:** Parents, students, and families who still need a Chromebook, Chromebook repairs/troubleshooting, and getting set up/connected

**Contact Info:**

215-400-4444

FamilyTechSupport@philasd.org

### Parent & Family Technology Support Centers **Beginning April 20th**

**For whom:** Parents/guardians who do not already have access to a computer at home, and have not previously received one during their school's distribution dates, to receive a loaned Chromebook.

**Contact Info:**

440 N. Broad Street, 1st Floor Lobby

Philadelphia, PA 19130

Mon-Fri, 9:00 AM - 4:00 PM, excluding holidays

Fitzpatrick Annex Building (rear of Fitzpatrick Elementary School)

4101 Chalfont Drive, Philadelphia PA 19154

Mon-Fri, 9:00 AM - 4:00 PM, excluding holidays

High School students should bring their official School District ID badge. These locations will also be available for parents and students to drop off District-issued Chromebook computers in need of repair or service.

Social distancing practices will be strictly adhered to by all School District technology staff and parents/guardians will be asked to maintain a minimum distance of six feet between others if waiting in line for pickup or repair service.

### General information about Covid-19

**For whom:** Parents, families, and community members

**Contact Info:**

215-400-5300

COVID19Info@philasd.org

215-400-8480 - Albanian

215-400-8481 - Arabic

215-400-8482 - Chinese

215-400-8483 - French

215-400-8484 - Khmer

215-400-8474 - Portuguese

215-400-8485 - Russian

215-400-8489 - Spanish

215-400-8486 - Vietnamese