

2020-2021 Digital Learning School Reopening Important Contacts At-A-Glance



The 2020-2021 Digital Learning School Reopening Important Contacts At-A-Glance is a listing of key contacts that are the most referenced during the first days of school. When issues arise, principals will first contact their department's point of contact, e.g. Facilities Area Coordinators, Talent Partners, Professional Learning Specialist, Special Education Director. If not successful, The Command Center will serve as another support system for resolving issues. The Command Center will be in operation on Friday, Monday and Tuesday, August 28, 2020-September 1, 2020 from 8:00 am-12:00 pm and Wednesday, Thursday and Friday, September 2-5, 2020 from 8:00 am-2:00 pm. Dates and times are subject to change.

HELPDESK: helpdesk@philasd.org; 215.400.5555 (Technology Related)

FAMILY TECH SUPPORT: 215.400.4444

COMMAND CENTER: 215.400.6767

Department	Phone Number	Email Address
Attendance and Truancy	215.400.4830	attendanceandtruancy@philasd.org
Athletics	215.400.4190	athletics@philasd.org
Charter School Office	215.400.4090	charters@philasd.org
College and Career Readiness	215.400.4200	collegeandcareer@philasd.org
Curriculum and Instruction	215.400.4210	ela@philasd.org math@philasd.org science@philasd.org socialstudies@philasd.org worldlanguages@philasd.org healthphysed@philasd.org arts@philasd.org ; textbooks@philasd.org curriculum@philasd.org
Early Childhood	215.400.6087	oece@philasd.org
Employee Health Services	215.400.4920	employeehealth@philasd.org
Enterprise Resource Planning (ERP)	215.400.6767	erppd@philasd.org
Food Services	215.400.5932	foodservices@philasd.org

Google Questions	215.400.5555	gafe@philasd.org
Help Desk	215.400.5555	helpdesk@philasd.org
Multilingual Curriculum and Programs	215.400.4240	multilingual@philasd.org
Payroll	215.400.4490	payrollhelp@philasd.org
School Climate and Culture	215.400.4870	schoolclimate@philasd.org
School Organization	High School: 215.400.6282 Elementary: 215.400.5381	schoolorg@philasd.org
School Safety Serious Incident Desk	215.400.6100	seriousincident@philasd.org
Specialized Services	215.400.4170	specializedservices@philasd.org
Student Enrollment & Placement	215.400.4290	osep@philasd.org
Student Information System	215.400.5555	sispd@philasd.org
Student Health Services	215.400.6094	studenthealth@philasd.org
Substitute Teacher Support	For Aesop Support: 855.535.5955 Other Questions: 215.400.7827	For Aesop Support: kesschedule@kellyservices.com Other Questions: ssuhelpdesk@philasd.org
Talent Partners		Talent Support Services Network Assignments 2020-21
Teacher Professional Development	215.400.4280	professionaldevelopment@philasd.org cornerstonehelp@philasd.org
Transportation	215.400.5557	transoperations@philasd.org

Where to go for PD questions		
Questions about a specific session (links, materials, etc)	Questions about how to register in Cornerstone	Questions about other things related to PD
Point of contact listed in the PD Catalog	Try THESE resources first, then email cornerstonehelp@philasd.org	professionaldevelopment@philasd.org

Zoom

Zoom was approved for student use. **We expect that Zoom will be available on September 2, 2020.** The District has purchased an Enterprise license and will be creating all accounts for users. **Please do not create a Zoom account.** [Here](#) is a stepper for accessing your Zoom account once Zoom is enabled.

See the deck and presenter notes from this week's Google Meet and Zoom Overview offered to teachers and paraprofessionals [here](#). We will be offering additional sessions on Fridays in September and October that will be open to all staff. Questions can be directed to gafe@philasd.org.

Complete listing of organizational resources for principals: [SY 2020-2021 Organizational Resources for Principals](#).