Need to register your student for school, this fall? We will be opening registration for all grades K-12, on August 17. More information coming soon!

On August 13 at 4 p.m., the Board will hold a joint meeting of the **Student Achievement and Support Committee and the Finance and** Facilities Committee. Find materials here. Register to speak here.

> Learn more about the District's updated reopening plan. View the 2020-2021 Academic Calendar.

Interested in joining our team? The District is now hiring for Cleaners, Bus Drivers, and Teachers. Learn more and apply HERE!

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e School District of Philadelphia will loan a Chromebook to every District K-12 student who needs one, to ensure all students have access to digital

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learning opportunities while schools remain closed longterm due to COVID-19 (coronavirus) response efforts. It will also make digital content available to help students retain, learn and apply skills and strategies with the support of a teacher. The loaner program is free however all devices must be returned once schools reopen.

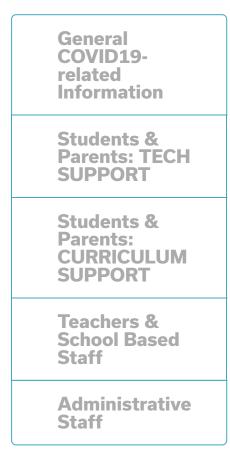
Starting the week of August 17, three Technology Support Centers will be open 5 days/week for families to obtain new Chromebooks, or get help with theirs.

- Still need to pick up a Chromebook? You can pick one up at one of the Parent & Family Technology Support Centers listed below. HOURS ARE CHANGING FOR FALL – please note new schedules as listed below.
- If you need help **getting started or getting familiar** with your Chromebook, see the list of helpful How-To documents in the Resources section below.
- If your District-issued Chromebook computer is in need of repair or service, you can drop it off at one of the Parent & Family Technology Support Centers listed below.
- Please note: Only PreK-12 students who are currently enrolled in a District-led school are eligible for this loaner program. Charter School families should contact their charter school for details about how/if their school is making devices available.
- Wondering if you have to return your Chromebook, and how? The answers vary, depending if you are a graduating senior, changing schools, and other factors. Visit our FAQ's for more information. You can also review information sent to:
  - Parents of Seniors
  - Parents of Students K-11 Grades

#### **Parent & Family Technology Support**

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## Contact Support



## **Stay Connected**

Now more than ever it's critical to get updates as they happen. If you don't already have a Parent Portal account, sign up HERE.

### Centers

- Currently, two centers are operating two days a week, on Mondays and Wednesdays only, from 9 a.m. to noon.
- Starting the week of August 17, three Technology Support Centers will be open 5 days/week for families to obtain new Chromebooks, or get help with theirs.

### Education Center, Philadelphia School District 440 N. Broad Street, 1st Floor Lobby, Philadelphia, PA 19130

#### Fitzpatrick Annex Building (rear of Fitzpatrick Elementary School) 4101 Chalfont Drive, Philadelphia PA 19154

Starting August 17th, these locations plus a third, will be open 5 days a week, 9am-2pm:

Martin Luther King High School 6100 Stenton Avenue; Philadelphia, PA 19138

#### Help

We also now offer a dedicated telephone support line (215-400-4444) and email

(FamilyTechSupport@philasd.org) exclusively for parents and students to help you get your District-issued devices up and running, and to address more basic technical issues with broken or malfunctioning computers.

#### Internet

Information about no-cost or low-cost internet access is available HERE.

# **Resource Center for Remote Learning**

Parent/Stu dent How- To, if you have a New HP Chromebo ok	Parent/Stu dent Tips & Tricks, for your New HP Chromebo ok	Parent/Stu dent How- To, if you have a District Dell Chromebo ok	Parent/Stu dent Stepper for a DISTRICT IPAD	Intro to Google Classroom for Parents
How to translate a Chrome DOCUME NT into another language	How to translate a Chrome WEBPAGE into another language	G Suite Accessibilit y Tools (coming soon)	Internet Resources and Informatio n	Student Chromebo ok Sign- Out Form

#### Last modified: August 11, 2020



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