

TRANSPORTATION GUIDELINES

Bus Safety Procedures

1. Students must be at the bus stop at least 10 minutes before.
2. While waiting to board the bus, students must stay on the sidewalk until the bus stops.
3. Students must remain seated at all times during the ride. They may not stand to leave until the bus has stopped.
4. Loud noise is prohibited. Students may talk quietly.
5. Students may not open bus windows without permission.
6. Students must keep all parts of their body inside the bus.
7. Students may not call or shout out of the bus window, eat, drink, or throw objects on the bus.
8. Students must obey the driver and/or aide at all times.

Please understand that students who violate these rules endanger the health and safety of students riding the bus. This type of behavior may result in a student being prohibited from riding the bus for a period of time, or permanently. In the event that a student is removed from the bus, it will be the responsibility of the student's parents to make provisions for transportation to and from school.

FAQ's

The bus is late. Who should I contact?

The Transportation Dispatch Department is staffed with six customer service representatives that are available to answer your questions from 6:30 am until the last student is off the bus and home safe. To reach our Dispatchers, call 215-400-4350 and choose from the menu options.

My child missed the bus. Will the driver come back?

Because drivers are responsible for arriving on time to each stop, including stops for any other students on the route after your child, drivers will not return to pick up students that missed the bus. Students should be ready to board 10 minutes in advance of the scheduled pick-up time. *If a student missed the bus, it will be the responsibility of the student's parents to make provisions for transportation to school. It will be an unexcused absence.*

My child was bullied on the bus. Who can I contact?

Transportation sees the school bus as an extension of the classroom. While drivers are responsible for reporting incidents as they occur, it is recommended that you reach out directly to your child's school for more information. Principals will review the situation and make a determination on next steps for your child. You may also contact the office of Family and Community Engagement to report incidents at 215-400-4180.