

Resetting Your Password

If you don't remember your password....

See a teacher, the principal or the counselor to receive a temporary password.
Log into your School District of Philadelphia account using your temporary password.
You will see this message.

Your password has expired. Please click the button below to change your password.



[Change Password](#)

This is supposed to happen.
Reading what's in the box will tell you what to do next.

After you click the button, read the directions at the top of the page. They will tell you how to create a good, secure password, as well as things you can't use when creating your password.

Username
Email
Current Password *
New Password *  Weak
Confirm New Password *
 I'm not a robot 
Privacy - Terms

- Go to the bottom of the page and fill in the three fields. Use your temporary password as your current password, and type your new password twice in the next two boxes.
- Click "I am not a robot."
- Answer the captcha questions.
- If you are sent back to the previous page, something went wrong, Hover your mouse over the red triangle to see what you need to fix.
- Fix it.
- Click Save.
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- When you get to the next page, you have successfully created a secure password.
- Answer the two security questions. These are important if you forget your password again. If you answer these questions, you will be allowed to create a new one.

When you have successfully finished, WRITE YOUR NEW PASSWORD SOMEWHERE YOU CAN FIND IT! This will be your password for the School District of Philadelphia, all Google apps, and any other app you want.