THE SCHOOL DISTRICT OF PHILADELPHIA

EDUCATION CENTER

OFFICE OF PROCUREMENT SERVICES

**440 N. BROAD STREET, THIRD FLOOR**

**PHILADELPHIA, PENNSYLVANIA 19130**

**TELEPHONE (215) 400-4380**

**FAX (215) 400-4381**

**ADDENDUM #1**

**PROPOSAL NUMBER:** NG10330

**PROPOSAL NAME:** Cellular Communication Services

**PROPOSAL OPENING DATE:**  October 03, 2023 @11:00am

**TO ALL POTENTIAL RESPONDERS:**

You are receiving this addendum because you recently downloaded a copy of NG10330, “Cellular Communication Services” from the School District of Philadelphia’s

ERP Supplier Portal.

* Re: SIM Transfer: Would you like the MDM to notify you if the device is out of compliance and using a registered/unregistered SIM?

The District is interested in any additional device management options that enhance our ability to monitor devices. Please provide information on any additional pricing this would include, if any.

* Please explain what you mean by “ Ability to block SIM transfer feature”

The District would like to block the SIM from being placed into a non district device, if possible, or receive notification as in the above MDM solution feature

* Based on Option 1 Page 8 of 85 in the RFP - Incorporation in an existing District MDM solution - There are three (3) existing MDM solutions listed for your environment( which seem to be for only data centric devices)
  + Do you have an existing MDM solution for **Mobile Devices** that you would like this to match?

No.

* Are you open to consolidating all devices under one MDM solution?

The District is open to additional suggestions but requires at least one solution that is focused on mobile devices since this does not currently exist.

* Can you please provide what your current per month rate plan charges (prices) are for feature / voice service , smartphone and hotspots?

No.

* Are we able to schedule an in-building walk test with our vendor to collect current coverage statistics and quality?

IT has scheduled an optional walkthrough of the Education Center on Tuesday, September 19, 2023 for any interested vendors who wish to test coverage. The walkthrough will begin promptly at 9:00 AM and conclude no later than 12:00 PM. Participation is optional. Participating vendors should report to 440 N. Broad Street.

* Can we get floor plans? (CAD files would be preferred)
  + IT will make a best effort to provide updated floor plans for the Education Center to the awarded vendor if requested.
* Are there fibers connecting the Public Safety Building with the Philadelphia School building?

No.

* Besides right price, what is the most important business driver/objective you are trying to achieve with this RFP?

As noted in Appendix D, the District has equally weighted cost; a solution that meets RFP scope; and vendor ability to provide high quality performance/service (including supporting reports) and exemplary customer service (as evidenced by reference checks for customers of similar size/complexity).

* Will you please define the use cases of these phones?

The phones will be used to conduct District business throughout Philadelphia Schools via voice calling, text messaging and email correspondence.

* You requested Cellular + Wifi Only (blocked data) 406. Are there any specific apps you would like customized to be able to use Cellular Data?

If the District chose to utilize a Cellular + WiFi only plan for any of our accounts, the District would not want to allow Cellular Data of any kind on said line.

* Will these devices be left on site in the classrooms or will they leave with the user at the end of the day?

The devices are not limited to use within a District Building. Each device is designated for use by a specific employee. While phone usage is generally local to the Greater Philadelphia region, it is possible that these phones are used across the United States while an employee may be traveling.

* Who are the users that will be assigned these devices (teachers, transportation, public safety, administration involved in emergency planning)?

The District supports an ever evolving group of device users based on District needs. This includes staff who have 24x7 availability for their roles.

**All other terms and conditions remain unchanged.**

Thank you,

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Throne Cropper

Executive Director, Office of Procurement Services

**Please sign, date and return this Addendum with your response, as it now becomes a part of the Proposal.**

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AUTHORIZED SIGNATURE

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FIRM NAME (PRINT)