

PMA's Organizational Safety Institute®

Schedule of Learning Events

PMA's Organizational Safety Institute® is a place where you can learn “virtually” about some of the emerging best practices in safety and risk management that can help you more effectively lead your organization’s safety and health efforts. As PMA expands their operating territory nationally, we are welcoming more clients from every time zone. As a result, we are changing our start times to 11:00 AM (EST)/10:00 AM (CST)/9:00 AM (MST)/8:00 AM (PST) or 2:00 PM (EST)/1:00 PM (CST)/12:00 PM (MST)/11:00 AM (PST) throughout the quarterly schedule. To register for an upcoming session(s), **click on the title/link below** or visit <https://www.pmacompanies.com/support/risk-control-pma-websource>.

July 13, 2023 – 11:00 AM (EST)/10:00 AM (CST)/9:00 AM (MST)/8:00 AM (PST)

Duration: 60 minutes

[How the “Study” of Leadership Can Help Safety Leaders and Organizations](#)

Session Leader: Ken Nogan, Sr. Risk Control Specialist, Learning and Development



In many organizations, the safety position seems to end up being viewed as an advisory or staff position more often than it does as a leadership position. But leadership skills are still critical to the success of the safety leader *and their organization*. So, in this session, we are making some room for a review of the leading types of leadership *styles* found in organizations today but will also look at the idea (or the challenge) of choosing a set of stand-alone leadership principles for the safety leader. The “study” of leadership (including internet searches on the topic) can benefit most of us in the workplace — and it can certainly benefit safety leaders who are trying to help safety become firmly established as a leading organizational value. We will take some audience polls along the way so you can get a sense of what others are thinking, but in the end, the final call on leadership styles and principles will be left for you to work through in your organization. Expect to view safety leadership differently after this session!

July 18, 2023 – 11:00 AM (EST)/10:00 AM (CST)/9:00 AM (MST)/8:00 AM (PST)

Duration: 60 minutes

[PMA Websource, Your Link to PMA's Risk Control Solutions](#)

Session Leader: Marcy Barker, Senior Risk Control Services Coordinator



PMA Websource provides online access to PMA Risk Control’s growing offering of safety resources. Find answers to common risk management questions in our articles, technical bulletins, and white papers or learn how you can join one of the Instructor-led sessions hosted by our Organizational Safety Institute. This orientation to our online resources will also provide information on how to request a streaming video link for employee training, or simply link to one of many leading safety websites to build your own knowledge of important issues. This session is ideal for new clients but existing customers may be surprised at what they learn about our growing online resources.

**July 20, 2023 – 2:00 PM (EST)/1:00 PM (CST)/12:00 PM(MST)/
11:00 AM(PST) Duration: 60 minutes**

Safety Related Communication Strategies in the Public Entity Environment: From the Basics to Best Practices

Session Leader: Tim Weir, ARM-P, CPSI, Risk Control Specialist



“What we have here is failure to communicate!” Does this quote from a 1967 movie reflect the current condition of safety communication in your public entity organization? Does your organization have a culture with open, active communication on workplace safety issues or is it a “one-way street,” or even a “dead end”? This educational event will provide insight into successful communication, as well as identify the results we could expect when we fail to communicate effectively on our workplace safety issues. Geared towards the public entity but benefits for a broader audience due to the topic!

About your session leader: Mr. Weir is a Risk Control Specialist of PMA Companies. In this role, he is responsible for providing risk management and safety consulting services to public entity.

**August 10, 2023 – 11:00 AM (EST)/10:00 AM (CST)/9:00 AM (MST)/8:00 AM (PST) –
Duration: 60 minutes**

Workers’ Compensation Fraud: Understanding the Challenge and Reducing the Risks

Session Leader: William Bett, MBA, MS, CIFI, SCLA, Corporate SIU Manager



Workers' Compensation fraud continues to be a persistent problem for safety and risk management leaders in organizations today. In this session, we will take an up-close look at the range of fraud occurrences that can occur in an organization, as well as the complexities associated with reducing these risks in the workplace. This will give way to both a discussion of "red flags" in the claims management process and a set of recommendations organizations can consider as they work to strengthen the safety culture for all employees. Finally, your session leader will help you become more aware of the resources available to help in this area. Your session leader's knowledge and experience in this area will be a difference maker in this one.

**August 17, 2023 – 11:00 AM (EST)/10:00 AM (CST)/9:00 AM (MST)/8:00 AM (PST) –
Duration: 60 minutes**

Respect for Slip, Trip and Fall Hazards – The Second Leading Cause of Injuries in Most Organizations

Session Leaders: Joseph Sanna, Jr. CSP, MS, ARM, Senior Risk Control Specialist and Ken Nogan, MA, CPTD, CSP, Sr. Risk Control Specialist – Learning and Development



In order to reduce both the frequency and severity associated with slip, trip and fall (STF) injuries in the workplace, we have to begin with *respect* for the *nature* of this risk. The human being is not designed to constantly and vigilantly think about the risks that might be introduced while they are walking...so let's start there. After this examination, we will consider common workplace hazards to see how detrimental they may be to our employees. As a result, the session leaders will suggest a perspective change on the risks we are accepting in this area. Of equal importance, they will provide practical guidance and resources to help you get started on setting a new “walking safely” standard for your organization. Expect a “same level” falls focus in this one.

September 14, 2023 – 11:00 AM (EST)/10:00 AM (CST)/9:00 AM (MST)/8:00 AM (PST)
Duration: 60 minutes

Continuum of Care Roundtable: Patient/Resident Handling & Mobility Discussion

Session Leaders: Brent Morgan, ARM, LNHA, CSPHA, Sr. Risk Control Specialist and Stacy McIntyre, CSPHA, Risk Control Specialist



Join us as we welcome representatives from the healthcare continuum in sharing their opinions, insights and experiences specific to the industry's leading loss driver – patient/resident handling and mobility. The Risk Control Consultant led conversation will focus on thought leadership from client partners in the Social Services, Assisted Living, Skilled Nursing and Hospital environments. The panel-style discussion will allow industry representatives to provide “real-life” responses specific to their organization and level of care. The goal will be to share ideas and best practices that have worked for them related to engaging staff during the onboarding process, monitoring for policy compliance, and enforcing organizational expectations.

September 21, 2023 – 11:00 AM (EST)/10:00 AM (CST)/9:00 AM (MST)/8:00 AM (PST)
Duration: 60 minutes

Workplace Violence: Situational Awareness and Planning

Session Leader: Joe Gabryluk, Strategic Risk Control Consultant



This session will focus on common warning signs and indicators of potentially violent threats in today's workplace as well as providing some helpful tips on how to keep yourself safe, both in and out of the workplace. The session leader, with a law enforcement background, will review:

1. Identifying warning signs of potentially violent behavior
2. Types of workplace violence threats
3. Reporting procedures
4. Strategies for keeping yourself safe
5. Tips for managers

At the conclusion of the session, participants will have acquired a clear understanding of several skills and tactics, aimed at preventing them from becoming a victim of workplace violence.

About your session leader: Prior to joining PMA Companies, Mr. Gabryluk was a Pennsylvania State Trooper for 25 years, retiring as the Lieutenant Commander of the Basic Training Section at the State Police Academy in Hershey, PA. He also served as a Coordinator of School and Community Safety for a large urban school district in Pennsylvania.

For additional information, please contact your PMA Risk Control Consultant or:

PMA Companies Corporate Risk Control • 380 Sentry Parkway, Blue Bell, PA 19422-0754 • 800.222.2749, ext. 5025

