

THE SCHOOL DISTRICT OF
PHILADELPHIA

No. 219

Section: PUPILS

Title: Student
Complaints

Adopted: April 27, 1981

Revised: June 27, 2019

219 STUDENT COMPLAINTS

Purpose

The Board of Education (the “Board”) recognizes students as constituents of the District. As constituents, they have an opportunity to make their concerns known to the District and have those concerns be addressed in a fair, accessible, and timely manner.

Definitions

Student complaint - a general student grievance not involving allegations of bullying, hazing, harassment, or discrimination.

Guidelines

The School District of Philadelphia and its employees will recognize complaints made by the students of this District and handle those complaints according to the procedures established by Board Policy 906.

Complaints involving allegations of bullying, hazing, harassment, or discrimination shall be handled pursuant to the procedures established under Board Policy 247, 248 and 249.

Legal References:

1. Pa. School Code, 24 P.S. § 510.2

Related Information:

1. [Policy 247 Hazing](#)
2. [Policy 248 Harassment and Discrimination of Students](#)
3. [Policy 249 Bullying/Cyberbullying](#)
4. [Policy 906 Addressing Student and Constituent Concerns](#)

