

# Resetting Your Password for Non-District Applicants

Students and parents/guardians wishing to participate in the School District of Philadelphia's School Selection Process will use an online system to submit applications. Parents/guardians of Non-District students must create an account in order to access the online application.

To learn more about regulations, procedures and eligibility requirements for the School District of Philadelphia's School Selection Process, please visit <https://www.schoolselect.philasd.org>.

After creating your account, follow the instructions in the [School Selection Application for Non-District Applicants](#) stepper to create and submit your application.

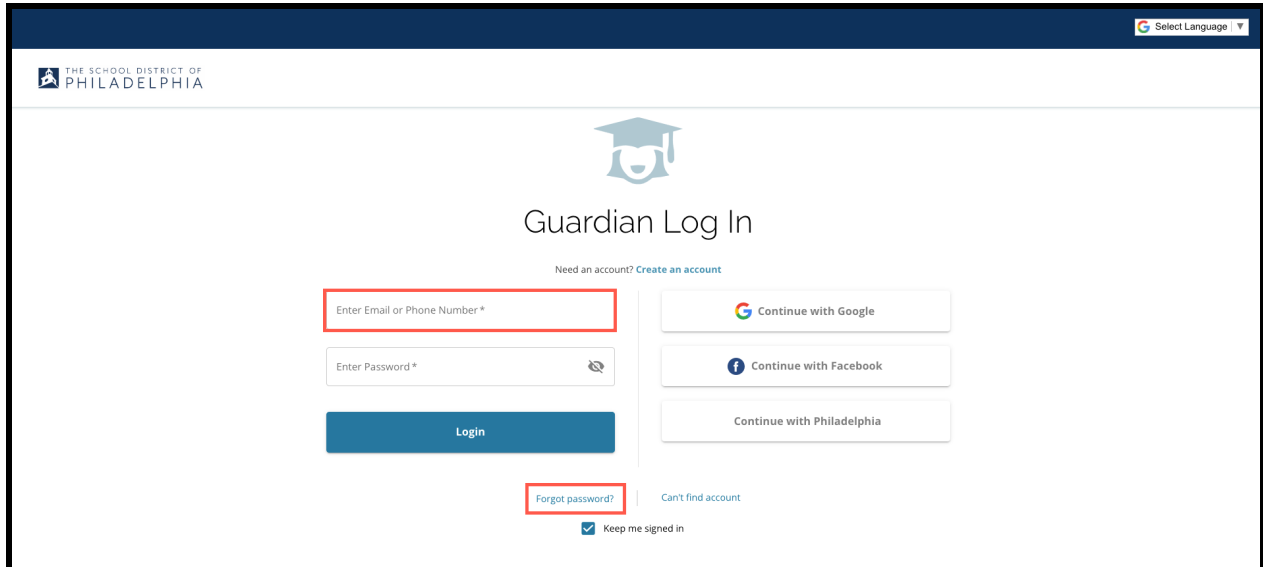
**NOTE:** Parents/guardians have the option to use an existing Google account or Facebook account to create their account. *The School District of Philadelphia recommends utilizing the steps outlined here to create an account instead of linking your application to an existing Google or Facebook account.*

**Resetting Your Password**

**2**

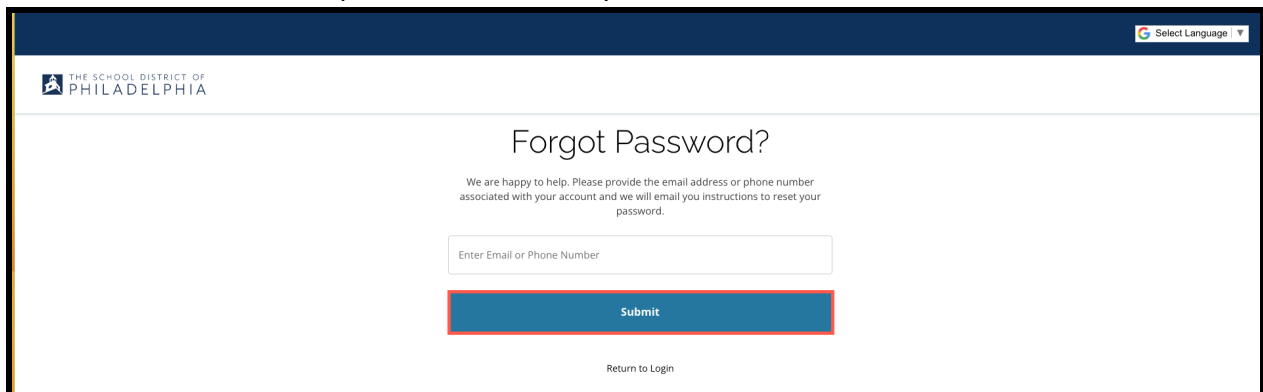
## Resetting Your Password

1. To reset your password, enter the email address or Phone number you used to create the account, then click the *Forgot password?* hyperlink.



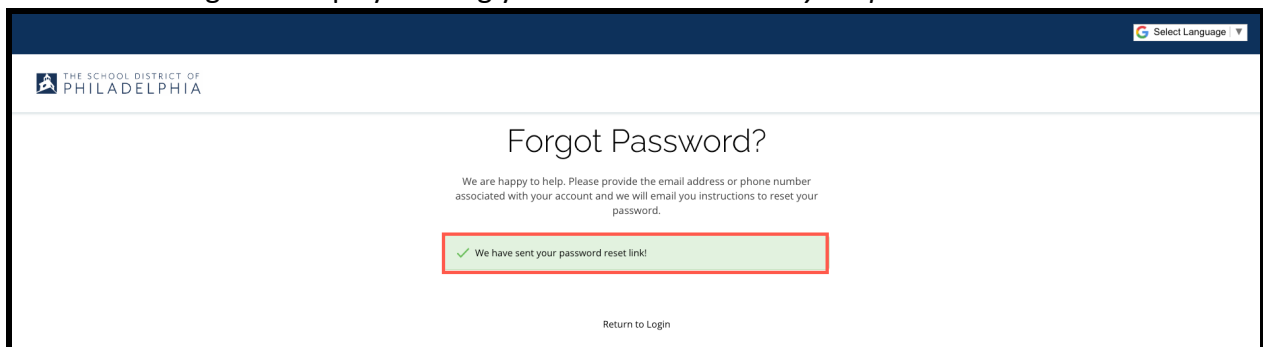
The screenshot shows the Guardian Log In page for The School District of Philadelphia. At the top left is the district logo. In the center is a graduation cap icon with the text "Guardian Log In". Below this is a link "Need an account? Create an account". There are two input fields: "Enter Email or Phone Number\*" and "Enter Password\*" with an eye icon. To the right are three buttons: "Continue with Google", "Continue with Facebook", and "Continue with Philadelphia". Below the input fields is a blue "Login" button. At the bottom, there are two links: "Forgot password?" (highlighted with a red box) and "Can't find account". A checkbox "Keep me signed in" is checked.

2. Enter the email or phone number that you used to create the account, then click **Submit**.



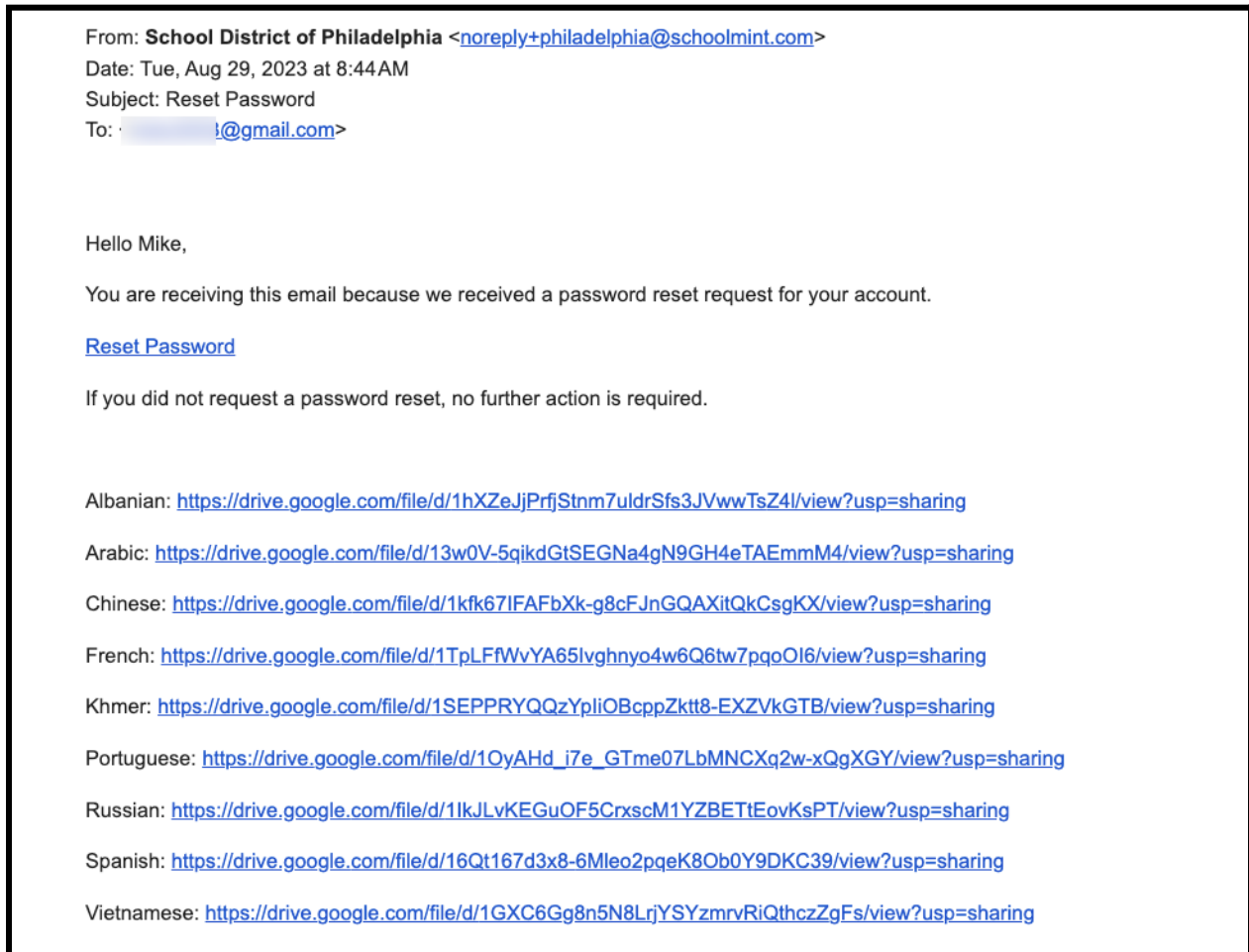
The screenshot shows the "Forgot Password?" page. It features the district logo at the top left. The main heading is "Forgot Password?". Below it is a message: "We are happy to help. Please provide the email address or phone number associated with your account and we will email you instructions to reset your password." There is an input field labeled "Enter Email or Phone Number". Below the input field is a blue "Submit" button (highlighted with a red box). At the bottom, there is a link "Return to Login".

3. A message will display alerting you that 'We have sent your password reset link!'



The screenshot shows the "Forgot Password?" page with a success message. The message is: "We are happy to help. Please provide the email address or phone number associated with your account and we will email you instructions to reset your password." Below this message is a green box with a checkmark and the text "We have sent your password reset link!" (highlighted with a red box). At the bottom, there is a link "Return to Login".

4. Check your email for the reset link. Click **Reset Password** link.



5. The **Reset Password** page opens. Enter your email or phone number, enter a new Password, confirm the Password. Click **Reset Password**.

