

Office of Records Management

Suite Number 111 440 North Broad Street Philadelphia, PA 19130 recordsmanagement@philasd.org

2021 Diploma

Congratulations Graduate!

Diploma for graduates of the 2021 school year are provided by each school. Please reach out to your school directly for assistance. If the school has closed for the summer break and you need to provide verification of your graduation. You can request up to a total of 3 transcripts within 12 months of your graduation. Please visit our website and use the link for students that graduated within the past 12 months. Please be certain to contact the school as quickly as possible when they re-open in the fall. Schools hold diploma for a minimal amount of time when they reopen. If the diploma has been destroyed by the school. You will need to visit our website and order a Replacement diploma using the link for "Replacement Diploma"

There is an error on my diploma, what do I do?

Please contact your school directly. If the school has closed for the summer break and you need to provide verification of your graduation. You can request up to a total of 3 transcripts within 12 months of your graduation. Please visit our website and use the link for students that graduated within the past 12 months.

Can my replacement diploma be sent electronically?

No, your will need to make arrangements to pick up the diploma from your school.

If you need to order transcript for verification during summer break - Please carefully read over the following information regarding transcript.

If you graduated within the past 12 months

You can request up to a total of 3 transcripts within 12 months of your graduation. Please visit our website and use the link for students that graduated within the past 12 months



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What should I consider when requesting electronic transcripts?

The first thing to determine is what method of delivery will the agency, business or school accept? Will they allow you to forward the electronic document information to them, or do they require that it be sent directly to them? **Note:** If an official transcript is needed for an agency, school or employment. Please provide to us in the pop-up "Add delivery address" field the full name and address of the agency, school or business. The official transcript will be delivered to you via e-delivery and you would then forward it to the agency, school or business.

If your college or employer requires that they receive the electronic document directly and that they will not accept it from you. Please provide the email address of your contact at the college on the order instead of your own. In this circumstance, Do NOT provide your email address anywhere on the order.

For an unofficial copy if you provide your own mailing information in the pop-up "Add Delivery Address" field of the order a student "unofficial" copy will be e-delivered.

My school advised that they are part of the Scribbles etranscript network. What does that mean?

If your college or trade school is part of the Scribbles etranscript network. The transcript will automatically be electronically delivered to a pre-set email that the school has previously set up with ScribOrder. The document will not be sent to the email address that you provided on the order. Please check with your educational agency to find out if they are a part of the Scribbles/ScribOrder etranscript network.

What if the agency, school or employer wants to receive the electronic document directly?

If your college or employer requires that they receive the electronic document directly and that they will not accept it from you. Please provide the email address of your contact at the college on the order instead of your own. In this circumstance, Do NOT provide your email address anywhere on the order.



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How long do the electronic documents remain accessible?

The time line and number of views will be outlined on the Certified PDF Student Record Delivery email. Generally you will be allowed a total of 4 views over the course of 60 days.

If I put notes or email addresses in the "Special Instructions" area of my order. Will the electronic transcript be delivered to that email address?

No, the electronic document will only be sent to the email address provided on the order or to the pre-set email if your school is part of the etranscript network. We do not have the ability to modify of change the email information.

Official Transcript vs Unofficial - What's the Difference

Transcripts are made from the grades/credits earned for each year of high school that a student has fully completed and for each class that was successfully completed/passed. An official transcript is the high school transcript with an electronic seal. An Unofficial transcript is a student copy and would be marked with "Unofficial". It would not have our District seal. Please check with the receiver to determine their need.

I graduated before 2021 and need diploma

Please use the link for "Replacement Diploma" and order diploma.