

20-21 Attendance and Truancy

100% Digital Learning

Quick Reference Sheet for Families

Office of Attendance and Truancy

<https://www.philasd.org/studentrights/programsservices/attendance-truancy/>

Information and Resources for Parents

<https://www.philasd.org/backtoschool/>

SDP Back-to-School Family Checklist

https://www.philasd.org/wp-content/uploads/2020/08/AES_B2S_checklist.pdf

Additional languages available on
<https://www.philasd.org/backtoschool/>

SDP Attendance and Grading

https://www.philasd.org/wp-content/uploads/2020/08/AES_B2S_attd_grading.pdf

Additional languages available on
<https://www.philasd.org/backtoschool/>

City of Philadelphia Access Centers

<https://www.phila.gov/programs/access-centers/>

City of Philadelphia PHLConnectED

<https://www.phila.gov/programs/phlconnected/>

Chromebooks

Information about Chromebooks and technology support

Parent & Family Technology Support Centers Starting the week of August 17, three Technology Support Centers will be open 5 days/week, Monday – Friday, 9:00 a.m. to 2:00 p.m. for families to obtain new Chromebooks, or get help with theirs.

Parent & Family Technology Support Centers

- **Fitzpatrick Annex Building**
(rear of Fitzpatrick Elementary School) 4101 Chalfont Drive, Philadelphia PA 19154
- **Martin Luther King High School**
6100 Stenton Avenue; Philadelphia, PA 19138
- *South Philadelphia High School at 2101 South Broad Street*

We also offer a dedicated telephone support line (215-400-4444) and email (FamilyTechSupport@philasd.org) exclusively for parents and students to help you get your District-issued devices up and running and to address more basic technical issues with broken or malfunctioning computers.

City of Philadelphia PHLConnectED

<https://www.phila.gov/programs/phlconnected/>

Information about how families can get support with internet access

The PHLConnectED program prioritizes families with the greatest need for internet service. We will focus on connecting K–12 families who:

- Do not have any internet access.
- Have only mobile phone internet access.
- Are homeless or housing-insecure.

PHLConnectED 211 Hotline

The City has partnered with United Way of Greater Philadelphia and Southern New Jersey to create the PHLConnectED 211 hotline.

- Open 24 hours a day, 7 days a week
- Available in over 150 languages

When calling, dial 2-1-1 and press option 1. You will be connected with a resource navigator. Families can expect a brief survey to help 211 resource navigators understand their needs.

The 211 hotline can:

- Provide basic information about PHLConnectED to families.
- Pre-screen callers for eligibility.
- Route them to the right school number to get a Comcast enrollment code or T-Mobile hotspot.
- Follow up to confirm that connectivity happened.
- Refer them for additional support if they need technical assistance or other supportive assistance.

Additional information on obtaining internet access:

<https://www.philasd.org/technologyservices/gettingconnected/>

City of Philadelphia Access Centers

<https://www.phila.gov/programs/access-centers/>

Information about a safe place for digital learning when caregivers work outside the home and have no childcare supports.

Access Centers are not drop-in centers. You must register your child to attend this program. To express interest in registering your child:

1. Read the "Who is eligible" section above to confirm your child qualifies.
2. Fill out the Access Center registration interest form online, or call (215) 709-5366 Monday through Friday from 8 a.m. to 6 p.m.
3. Students are not registered until confirmed by an Access Center. If you are eligible, an Access Center team member will reach out to help you with the next step of registration. If you are not eligible, you will receive a response letting you know.