Thank you for your time in the Parent Flat Rate Pilot Program.

In order to withdraw from the program and begin receiving school vehicle transportation again, the following steps need to be completed:

- Contact your school's main office and request a “Transportation Action Request” (TAR) to place the student back onto school vehicle transportation.
- Specify that you were part of the “Parent Flat Rate Program” and that you no longer wish to participate in the program.
- The school will contact our department and put in a request for transportation for your student.
- Once you have been placed back in school vehicle transportation, you will receive a letter in the mail with your Route Number, Pick-up Time, and Pick-up location.

Please Note: Due to a shortage of bus drivers we can not provide a timeframe of when the student(s) will have the ability to return to a bus route. Parents/guardians will receive a confirmation letter notifying them when the newly assigned route becomes effective. Parents/guardians should expect to continue transporting their child until the confirmation letter is received. During this time, you will need to continue transportation for your student.

Also, per the Program Agreement, withdrawing from the program forfeits all payments scheduled.

For all other questions, please contact your school’s main office.