

William R. Hite, Jr., Ed.D.

Superintendent

April 20, 2020

Dear School District of Philadelphia Families,

Today, we began formal, teacher-led digital learning for students. Here's some important information for you as we work together to help every student learn and gain new skills for the remainder of the school year.

**Tuesday, April 28 will be a school day, schools will be closed on June 2**

On the current school calendar, Election Day was scheduled for Tuesday, April 28, and schools were scheduled to be closed. Due to COVID-19 concerns, the state has moved Election Day to June 2, 2020. Therefore, students will participate in digital learning on April 28 as a school day. Schools will now be closed on Tuesday, June 2 to ensure we honor the State's Election Day on our calendar as we always do.

**Need help with your District-issued Chromebook or haven't picked one up yet?**

If your District-issued Chromebook computer is in need of repair or service, you can drop it off at one of these two Parent & Family Technology Support Centers listed below. You can also pick up a loaner Chromebook at these centers if you did not previously receive one through your child's school. Parents, guardians or any adult listed as an emergency contact for a student are asked to bring some form of identification to pick up a device. High school students should bring their official School District ID badge. Both centers will operate **Mon.-Fri.** from 9:00 a.m. - 4 p.m., excluding holidays.

**Education Center**

440 N. Broad Street, 1st Floor Lobby, Philadelphia, PA 19130

**Fitzpatrick Annex Building** (rear of Fitzpatrick Elementary School)

4101 Chalfont Drive, Philadelphia PA 19154

We also now have a dedicated telephone support line (215-400-4444) and email ([FamilyTechSupport@philasd.org](mailto:FamilyTechSupport@philasd.org)) exclusively for parents and students to help you get your District-issued devices up and running, and to address more basic technical issues with broken or malfunctioning computers. Information about no-cost or low-cost internet access is available [here](#).

**Need more help with learning how to use your district issued Chromebook?**

We have steppers available for families in our Resource Center for Remote Learning (middle of page) here: [www.philasd.org/chromebooks](http://www.philasd.org/chromebooks).

### **Digital Learning Plan & Resources**

An Early Childhood Toolkit for PreK families and lesson materials for all subjects and grade levels for K-12 families are now available on our Digital Learning Activities webpage at [www.philasd.org/digitallearning](http://www.philasd.org/digitallearning). New K-12 materials will be added every week so you can see what your child will be learning for the upcoming week.

### **Access to teachers, school counselors and nurses**

Remote office hours for teachers, school counselors and the school nurse are posted on each school's website to further support your child's learning and well-being at home. Office hours for teachers are specifically for instruction and engagement with students. Parents are encouraged to connect with teachers using Google Classroom.

All of us across the District are excited to partner with you in this new phase of digital learning for students, which will last through the end of the school year on June 12.

We continue to work through many aspects of our school operations in these unprecedented times and will keep you informed as new information is available. You can also get accurate and up-to-date information by visiting [www.philasd.org](http://www.philasd.org) and joining my Facebook Live event @Phillyschools every Wednesday at 3 p.m.

Thank you. Please take care and stay safe.

Sincerely,

A handwritten signature in cursive script that reads "William R. Hite Jr." followed by a stylized flourish.

William R. Hite Jr., Ed.D.  
Superintendent  
The School District of Philadelphia