



## Access Center FAQ for Families

*Last updated: August 19 2020*

*This page will be updated with new information as it becomes available. Check back frequently.*

The **City of Philadelphia** is partnering with community-based organizations to open **Access Centers** that will support Philadelphia children and their families this fall during digital-learning time. Access Centers will be free of charge and located in neighborhoods to serve Philadelphia's most vulnerable children.

Please take a look at some frequently asked questions below for more information about the Access Centers. Registration information will be available on [phila.gov](http://phila.gov) beginning the week of August 24.

### **How do I register my child for a slot at one of the Access Centers?**

- Registration will be available via phone and online form on [phila.gov](http://phila.gov) starting the week of August 24.

### **What are the requirements to register for a slot at the Access Centers?**

- Philadelphia students are eligible to register if they:
  - are entering Kindergarten through 6th grade.
  - are children of caregivers working outside the home who cannot provide supervision or are not able to afford childcare.
  - have no in-home internet. (Note: up to 35,000 eligible K-12 households can use [PHLConnectEd](#) to get free internet service. [Find out more.](#))

### **When will Access Centers open?**

- The first phase of Access Centers will begin operations at 8 a.m. on Tuesday, September 8. Additional locations will be added on a rolling basis.

### **How many children will the first phase of Access Centers serve?**

- The first phase of 31 Access Centers will serve around 800 children. Individual sites will vary in the number of slots available for students, but most sites will serve 22 children.

**Can families change Access Centers once registered at one?**

- For the purpose of maintaining safety in cohorts, it is not advised that children change Access Centers.

**What are the hours for the Access Centers?**

- Access Centers will be open weekdays from 8 a.m. to 4:30 p.m. and will align with the School District of Philadelphia's 2020-2021 Academic Calendar.

**Can families sign up for certain days each week?**

- The centers are targeting families who need care for the entire week. However, we recognize that there are various work schedules and plan to accommodate families who need their students to attend at least three days per week.

**Will the sites provide food?**

- Access Centers will provide students with lunch. All lunches will be pre-made and sealed. Refrigeration is also required in the event students have special dietary restrictions.

**Will the sites provide computers for students?**

- Students should bring their school-issued Chromebook or other digital device with them.

**Will transportation to Access Centers be provided?**

- Families are expected to take care of drop-off and pickup, in order to help minimize contact and mitigate the spread of COVID-19. Eligible families can look for a center located in their neighborhood (near their home or work) as part of the registration process.

**Who will staff the centers?**

- Access Centers will be staffed by both City employees and staff from the City's Out-of-School Time provider network. All staff will have appropriate clearances.

**Will staff have PPE?**

- All staff will be given proper PPE each day and will be required to use it accordingly. In the event students arrive without the proper PPE, it will be given to them.

**What strategies will the Access Centers use to mitigate the spread of COVID-19?**

- Strategies for mitigating the spread of COVID-19 include temperature checks every morning, designated entrances and exits, ensuring that all students are spaced six-feet apart and stay within their cohorts, deep sanitization of all spaces before opening and after the last student has departed, and isolation rooms for any students that show symptoms of COVID-19 during the day.
- They will also operate in compliance with the Philadelphia Department of Public Health guidelines to mitigate infection. All staff will be given proper PPE each day and will be required to use it accordingly. If students arrive without PPE, it will be given to them before entering the building.

**Where are the Access Centers?**

- The 31 first phase sites are listed below:

<b>Site Name</b>	<b>Address</b>	<b>Zip code</b>
Lawncrest Recreation Center	6000 Rising Sun Ave.	19111
Lackman Playground	1101 Bartlett St.	19115
Boyle Recreation Center	13024 Stevens Rd.	19116
Cherashore Playground	851 W. Olney Ave.	19120
Olney Recreation Center	100 E Godfrey Ave.	19120
Martin Luther King Recreation Center	2101 Cecil B. Moore Ave.	19121
Vaux Community Building	2300 W. Master St.	19121
Penrose Playground	1101 W. Susquehanna Ave.	19122
Ramonita G. de Rodriguez Library	600 W. Girard Ave.	19123
John F. Street Community Center	1100 Poplar St.	19123

Simpson Recreation Center	1010 Arrott St.	19124
Parkside-Evans Recreation Center	5301 Parkside Ave.	19131
Lucien E. Blackwell Community Center	755 N. Markoe St.	19131
Samuel Recreation Center	3539 Gaul St.	19134
McPherson Square Library	601 E. Indiana Ave.	19134
Vogt Recreation Center	4131 Unruh Ave.	19135
Holmesburg Recreation Center	4500 Rhawn St.	19136
Simons Recreation Center	7200 Woolston Ave.	19138
Cobbs Creek Recreation Center	280 Cobbs Creek Pkwy.	19139
James L. Wright Recreation Center	3320 Haverford Ave.	19104
Hunting Park Recreation Center	1101 W Hunting Park Ave.	19141
James Finnegan Playground	6801 Grovers Ave.	19142
Francis J. Myers Recreation Center	5801 Kingsessing Ave.	19143
Blanche A. Nixon/Cobbs Creek Library	5800 Cobbs Creek Pkwy.	19143
Marian Anderson Recreation Center	740 S. 17th St.	19146
Hawthorne Cultural Center	1200 Carpenter St.	19147
East Passyunk Community Park Recreation Center	1033 Mifflin St.	19148
Lower Mayfair Playground	6300 Hawthorne St.	19149
Mayfair Park	2901 Princeton Ave.	19149

Tustin Playground	5901 W. Columbia Ave.	19151
Rhawnhurst Recreation Center (Pelbano)	8101 Bustleton Ave.	19152

For more information, visit [www.phila.gov/AccessCenters](http://www.phila.gov/AccessCenters)